



Fraud Alerts Program Overview:

- Messaging frequency depends on account activity. For more information, text HELP to 23618.
- To cancel fraud text messaging services at any time reply STOP to any alert from your mobile device.
- For Fraud Alerts support, call 888-800-3328.
- By giving us your mobile number, you agree that Fraud Alerts text messaging is authorized to notify you of suspected incidents of financial or identity fraud.
- HELP instructions: Text HELP to 23618 for help or call 888-800-3328.
- STOP instructions: Text STOP to 23618 to cancel.
- Release of Liability: You understand and agree that the Credit Union assumes no responsibility for the timeliness or failure by wireless carriers to deliver Alert messages.
- Alerts sent via SMS may not be delivered to you if your phone is not in the range of a transmission site, or if sufficient network capacity is not available at a particular time.
- Even within coverage, factors beyond the control of wireless carriers may interfere with messages delivery for which the carrier is not responsible.
- Carriers do not guarantee that alerts will be delivered.

First Entertainment Credit Union

www.firstent.org

888-800-3328

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